

Summary

Excellent communication skills, high technical proficiency, an ability to understand business issues and a high customer-service ethic make me uniquely able to fit technology to business needs.

Employment

- January 2005 to Present** **IT Analyst, Project Delivery**
TD Bank Financial Group
- ◆ Pre-production testing, Production deployment planning and execution of application code on Windows and UNIX servers for mid- to large-scale technology initiatives
 - ◆ Led a project team lead for a group of five staff and contract IT Analysts responsible for planning and execution of testing and implementation of all TD Bank applications transitioning from Windows NT4 to Windows 2003
 - ◆ Currently dedicated to integration planning for consolidation of TD Banknorth and Commerce Bank into TD Commerce Bank
- December 2002 to January 2005** **IT Analyst, Application Support**
TD Bank Financial Group
- ◆ Operational support for TD Wealth application portfolio (internally developed web-based (IIS/SQL/DB2/SNA) plus third-party applications) plus HR (PeopleSoft) application
 - ◆ Sub-focus on streamlining and automating support processes
- June 2001 to December 2002** **Technology Project Analyst**
TD Waterhouse
- ◆ Project management
 - ◆ ongoing proactive support of information technologies
 - ◆ change planning/implementation/documentation
- 2000 to 2001** **Supervisor, Technology Infrastructure**
TD Private Client Group
- ◆ Led a team of four Technology Analysts through the integration of TD Private Client Group and CT Investment Management Group, with a focus on minimizing attrition.
 - ◆ Led technology initiatives for integrated Estates and Trusts and Private Investment Counsel businesses, including server specs and builds, and server farm relocation from Toronto to Markham.
- 1997 to 2000** **Technology Specialist**
CT Investment Management Group
- ◆ Planned and implemented, as a member of a team, CT Investment Management Group's Y2K project, including software and hardware review, desktop replacement, software replacement, and event management.
 - ◆ Designed and implemented web presence for CT Private Investment Counsel including electronic formats for investment periodicals; designed and implemented intranet infrastructure.
- 1996 to 1997 (contract)** **Project Manager, Information Technology**
SAP Canada
- ◆ Streamlined and automated procedures for training material distribution.
 - ◆ Assisted in developing conversion plan from NetWare 3.12 to Windows NT 4.
- 1995 to 1996** **Technology Support Analyst**
Canada Trust
- ◆ led a project to migrate approximately 400 users from NetWare 3.12 platform to NetWare 4.1 in a time period of less than one month
- 1994 to 1995** **Research Analyst**
Canada Trust
- 1990 to 1994** **Telecommunications Co-ordinator**
Canada Trust
- 1989 to 1990** **Teller Supervisor**
Canada Trust

Accreditation

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|-------------|---|-------------|--|
| 2007 | ITIL Foundations
HP Education Training | 1996 | Certified NetWare Administrator (4.1)
Novell, Incorporated |
| 1989 | Canadian Investment Funds Course
Investment Funds Institute of Canada | | |

Awards

- 2008** **Act for Impact** – Ad-hoc award for demonstrating commitment to TD Bank Financial Group's Guiding Principles
- 2007** **Principles in Practice** – Quarterly award for exemplifying behaviour consistent with TD Bank Financial Group's Guiding Principles
- 2006** **Act for Impact** – Ad-hoc award for demonstrating commitment to TD Bank Financial Group's Guiding Principles

Education

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|-------------|--|-------------|--|
| 2008 | WebSphere Extended Deployment V6.1 Admin
IBM | 2007 | WebSphere Portal V5.1 Installation, Deployment & Admin
IBM |
| 2007 | Essentials of Software Testing
Quality Assurance Institute | 2006 | UNIX/Linux Tools and Utilities
Learning Tree International |
| 2006 | WebSphere Application Server V6 Admin
IBM | 2005 | Windows 2003 Condensed Overview
Microsoft |
| 2002 | Citrix MetaFrame XPe Enterprise Management
Metafore | 2002 | Citrix MetaFrame XP for Windows Admin
CDI Corporate Education |
| 2002 | Emergency First Aid
St. John Ambulance | 2000 | Windows NT 4 Technologies for the Enterprise
Learning Tree International |
| 1995 | Project Management
Kepner Tregoe | | |

Community

- 2003 - Present** Webmaster for Toronto Gay Ski/Snowboard Club's website (www.tgsc.ca)
- 2008** Raised more than \$8000 for the Toronto People With AIDS Foundation's Friends For Life Bike Rally, cycling from Toronto to Montreal
- 2007** Team captain for TD Bank's participation in the Heart and Stroke Foundation's Ride for Heart, raising \$5000
- 2002 - 2006** Webmaster for the Southern Ontario Gay & Lesbian Association of Doctors (www.soglad.ca), including websight redesign and logo creation
- 1999** Raised \$1000 for the United Way's CN Tower Climb